

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this 14<sup>th</sup> day of October' 2021**

**C.G. No.18/2021-22/Tirupati Circle**

*Present*

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. R.M.M. Baig  
Sri. Y. Sanjay Kumar  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

V.Ravindranath Reddy,  
7-3-92,  
R.S. Mada Street,  
Tirupati,  
Chittoor Dt.

Complainant

**AND**

1. Deputy Executive Engineer/O/Tirupati Town-1
2. Executive Engineer/O/Tirupati Town
3. Executive Engineer/Construction /Tirupati

Respondents

\*\*\*\*\*

**ORDER**

1. The case of the complainant is that his family is having house bearing No.7-3-92 at R.S. Mada Veedhi, Tirupati. After the demise of his father, he and his brothers are intended to partition the house by arranging entrance on eastern side. Meanwhile on 28.7.2021, respondents made an attempt through workers to erect transformer in front of their entrances. If transformer is erected it will be difficult for them for ingress and exit and their house also became dialapated

**DESPATCHED**

DATE

C.G.No.18/2021-22/Tirupati Circle

Page 1

due to existing transformer. Hence the transformer may be shifted to another place. The complaint was registered as C.G.No.18/2021-22/Tirupati Circle.

2. Executive Engineer/O/Tirupati filed written submission along with Dy. EE/O/Sub- Division-1 /Tirupati stating that Tirupati Town is selected for smart city by the government. Erection of underground cable and compact substation (CSS) works are programmed and carrying out. Survey has been conducted by the construction wing around the Ramulavari temple for laying UG cable and erection of compact sub stations in place of existing overhead lines and existing Distribution transformers.

Similarly near the house of complainant survey has been conducted to erect 1 No. compact substation in place of existing distribution transformers for beatification of Ramulavari temple as part of Tirupati smart city programme. The issue was explained to Dy.EE. Construction/Tirupati who is looking after UG cable works to take care while erecting compact Sub- Station near the house of the complainant.

3. EE/Construction/Tirupati also filed written submission on similar lines.
4. Personal hearing through video conferencing was conducted on 22.09.2021. Complainant, Executive Engineer/O/Tirupati and EE / Construction / Tirupati were present. Heard both sides.
5. Point for determination is whether this forum can direct the respondents to relocate the proposed Compact Sub-Station?

Respondents represented that the proposed compact substation (CSS) is by the side of the existing Distribution Transformer. At present there are 2 Distribution Transformers with a length of 8 mts adjacent to the compound wall of the house of the complainant. The proposed CSS is shorter in length than the existing Distribution Transformer. The request of the complainant to relocate the DTR to another street is not feasible.

On the other hand complainant stated that they intended to arrange entrances on eastern side of the house and it will be difficult for them to arrange entrances towards east and requested to relocate it to the opposite side of the road. Respondents informed that this proposal also is not feasible. The proposed DTR can be erected on either side of the existing DTR. The existing DTR can be removed only after the proposed CSS is erected and became functional. Then it was suggested by the forum to show the proposed site to the complainant and submit report.

Accordingly EE/Construction /Tirupati i.e. Respondent No.3 filed a report stating that the plea of the complainant was considered and proposed to relocate the construction of CSS by removing Distribution Transformer-1 and complainant accepted for that proposal. He also filed detailed sketch.

When complainant was contacted by the secretary of the forum at 4.30 p.m. on 01.10.2021, complainant stated that he has not satisfied with the proposed location.

The photographs of existing two DTRs shows that they are erected by the side of the compound wall on the road. The sketch prepared by respondent No.1 shows that proposed CSS is on the south of the existing DTRs.

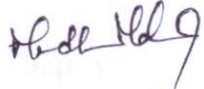
The contention of the complainant is that he and his 3 brothers have to arrange entrances on eastern side as per the agreement to partition the house and the proposed CSS will obstruct their passage. It is an admitted fact that at present there are two Distribution Transformers occupying a length of 8 mts and width of 2.5 Mts and on erection of CSS, the existing DTRs will be removed and that place will be available. According to respondents, the proposal of the complainant that the proposed CSS is to be arranged in another location after removal of the existing DTRs is not feasible. Complainant has not shown any authority that he has got right to oppose erection of CSS on public road on the ground that the proposed CSS may obstruct for arranging entrances to his house to have access to the road on eastern side. The plea of the complainant that if the proposed CSS is reallocated to some other place on the ground that he can have complete access to the road cannot be considered.

6. Complaint for relocation of proposed CSS will not fall under the definition of grievance as defined under Clause.2.7 of Reg. 03/2016. Hence complaint is also not maintainable before this forum. There are no merits in the complaint.

7. In the result complaint is dismissed.

Sd/-    Sd/-    Sd/-    Sd/-  
Member (Finance)    Member (Technical)    Independent Member    Chairperson

**Forwarded By Order**

113   
**Secretary to the Forum**

**This order is passed on this, the day of 14<sup>th</sup> October' 2021**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada - 520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.